Durham County Transit PROGRESS REPORT July 1, 2019 - June 30, 2020



Page 1 of 8

DURHAM COUNTY TRANSIT PLAN

In FY20, Durham County initiated an update to its county transit plan to identify new priorities for transit investments through the year 2040. The plan is being developed in coordination with GoTriangle, the City of Durham, the Durham-Chapel Hill-Carrboro Metropolitan Planning Organization and the Triangle-J Council of Governments. Updates to the plan will continue throughout FY21 and will include extensive community engagement efforts.

ONGOING PROGRAMS IN DURHAM COUNTY

In FY20, GoDurham provided more than 5.6 million trips to employment, education, health care and recreational destinations. In FY20, GoDurham ACCESS provided more than 7,000 transit-tax funded trips.

To improve transit service in the City of Durham, GoDurham implemented two new frequent routes with service every 15 minutes, new 30-minute night and Sunday service on five routes and systemwide improvements that increased on-time performance.

GoTriangle, on behalf of GoDurham, completed 20 GoDurham bus stop improvements, completed design on the Glenn View Station bus stop and advanced design for 50 additional GoDurham bus stop improvements.

LONG-RANGE GOALS

- Connect more residents with jobs, post-secondary and vocational educational opportunities.
- Expand bus capacity on corridors with high current bus ridership.
- Provide better regional connections to other cities and the Raleigh-Durham International Airport.





SERVICE IMPROVEMENTS IMPLEMENTED

GOTRIANGLE

- Altered Route 800 so that it uses I-40 at all times to provide a faster connection between The Streets at Southpoint mall and the Regional Transit Center. GoDurham added a new Route 12B to provide daytime service along NC 54 in place of Route 800.
- Added peak-period trips on Route DRX (Durham-Raleigh Express) to bring frequency to every 15 to 30 minutes during the highest-use portions of the day.

GODURHAM

- Increased service to every 15 minutes on Routes 2 and 12 on East Main Street to Alston Avenue and Routes 11 and 11B on West Main Street, Broad Street, Hillsborough Road, Fulton Street and Erwin Road to LaSalle Street.
- Increased service to every 30 minutes on night and Sundays on Routes 2, 3, 3B, 5, 10, 11 and 11B.
- Instituted systemwide improvements that increased on-time performance.

PLANNING PROJECTS INITIATED

- Continued work to plan, coordinate and study the feasibility of improving or relocating the Regional Transit Center, which is currently in Durham.
- Began Phase 2 of the Greater Triangle Commuter Rail Feasibility Study to further define the project concept, build consensus among stakeholders and engage the community.

Note: Transit plan funds also are used to continue earlier improvements and to pay a portion of the increased cost of transit services provided by GoDurham that existed before the Durham County Transit Plan was implemented.

BUS INFRASTRUCTURE

- Completed improvements on 20 GoDurham bus stops.
- Finished designing an additional 50 bus stop improvements, to be constructed in FY21.
- Coordinated the design and construction of a bus-only lane and stop improvements along Renaissance Parkway to serve the Southpoint park-and-ride lot.
- Procured seven buses for GoTriangle and GoDurham, including two electric buses.



OPERATING SERVICE IMPROVEMENTS

GODURHAM

- Increase service to every 15 minutes on Route 5 between Martin Luther King Jr. Parkway and The Streets at Southpoint mall.
- Increase service at night and on Sundays to every 30 minutes on Routes 1, 2, and 4.
- Increase service on Saturdays to every 30 minutes on Route 8.

PLANNING PROJECTS

- Continue updating the Durham County Transit Plan.
- Initiate the Regional Fleet and Facilities Study to evaluate fleet, maintenance facility expansion or relocation, and electric vehicle charging needs for GoTriangle and GoDurham fleets as well as opportunities for coordination among transit service providers.
- ▶ Initiate a feasibility study and conceptual design of improvements to the passenger experience at the Durham Station Transportation Center.

CAPITAL PROJECTS

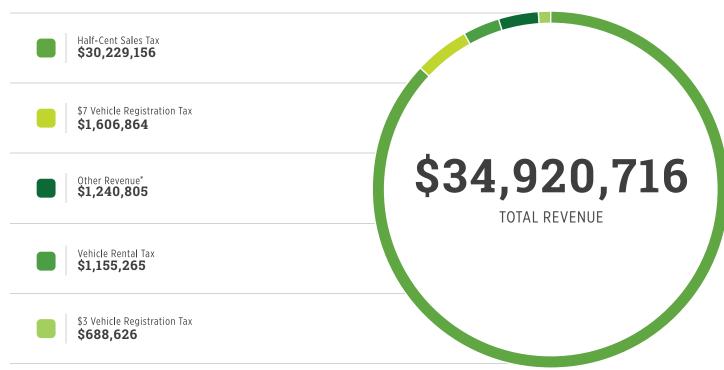
GOTRIANGLE

- Implement improvements to 50 GoDurham bus stops.
- Complete design and construction of bus stop improvements in Durham County.
- Begin preliminary engineering for the revised Regional Transit Center as funding becomes available.

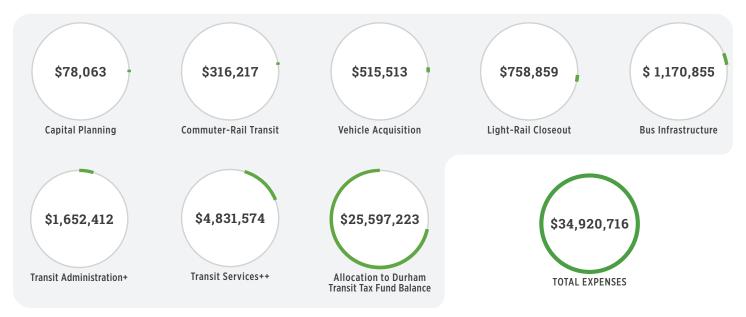
CITY OF DURHAM

- ▶ Initiate design for the Fayetteville and Holloway Street Transit Emphasis Corridors.
- Initiate design and construction of road infrastructure projects to improve bus speed and reliability.
- Initiate design of transit improvements at bus stops at The Village shopping center in East Durham.





^{*}Other revenue includes investment income | **Revenue does not include federal and state grants



⁺Includes DCHC MPO and GoTriangle staff and support infrastructure ++Includes DO SWG and Auditor Prior Year Restatement of Transit Services