MPO Board 11/13/2018 Item 9 Additional Handout

GO FORWARD

A COMMUNITY INVESTMENT IN TRANSIT



DURHAM COUNTY EXISTING CONDITIONS AND PIPELINE PROJECTS

Durham - Chapel Hill - Carrboro MPO November 13, 2019



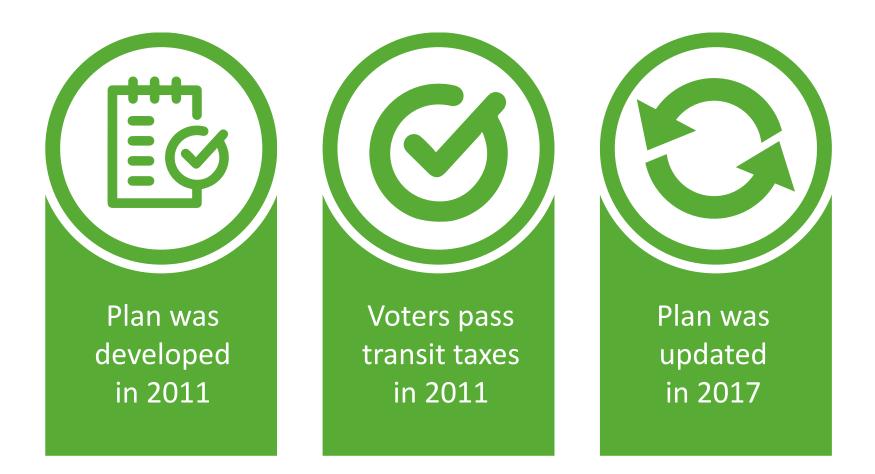
Durham transit plan update progress Current Durham transit system Transit system • Peer comparison **Riders and travel patterns** \bigcirc Challenges \bigcirc **Pipeline projects** 0

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DURHAM TRANSIT PLAN PROGRESS

DURHAM TRANSIT PLAN BACKGROUND





2017 DURHAM COUNTY TRANSIT PLAN





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ENGAGE Durham Our Future Together

A new, adaptive initiative to ensure all Durham voices are involved
Based on the City's Equitable Community Engagement Blueprint
Prioritizes racial equity and ensures those who have been historically excluded from decision-making will have a voice
Coordinates engagement efforts among multiple departments
Consists of an outreach and communications team tasked with

harnessing community involvement

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2019 TRANSIT PLAN UPDATE TEAM







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CURRENT DURHAM TRANSIT SYSTEM

GODURHAM HIGHLIGHTS



- **17 routes serving over 1,000 stops**
- 45 buses and 41 paratransit vehicles used in peak service
- 23 million miles traveled (FY17)
 Average trip length: 3.6 miles (FY17)
- Transit operating* expenses: \$29 million
 - City of Durham: \$16 million
 - Voter-approved transit taxes: \$3 million
 - Fed/state/farebox: \$10 million

All figures FY19, unless noted otherwise; financial figures are budgeted FY19 *excludes capital



GOTRIANGLE HIGHLIGHTS (DURHAM COUNTY SERVICE)

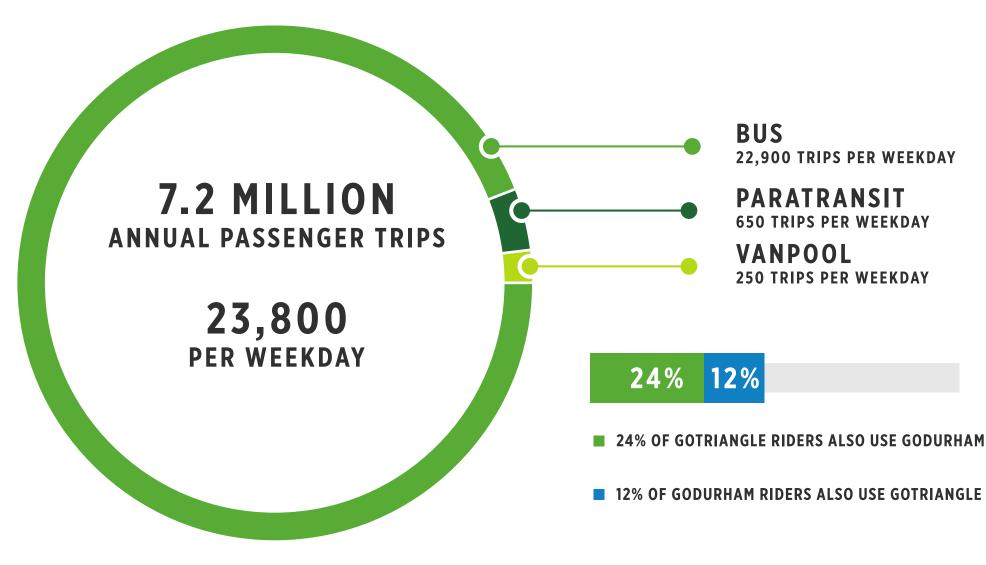


- **7 routes serving over 100 stops**
- 28 buses and 18 paratransit vehicles used in peak service
- **7 million miles traveled (FY17)** Average trip length: 12 miles (FY17)
 - Transit operating* expenses: \$6.5 million
 - Voter-approved transit taxes: \$1.5 million
 - Fed/state/farebox/other: \$5 million

All figures FY19, unless noted otherwise; financial figures are budgeted FY19 *excludes capital



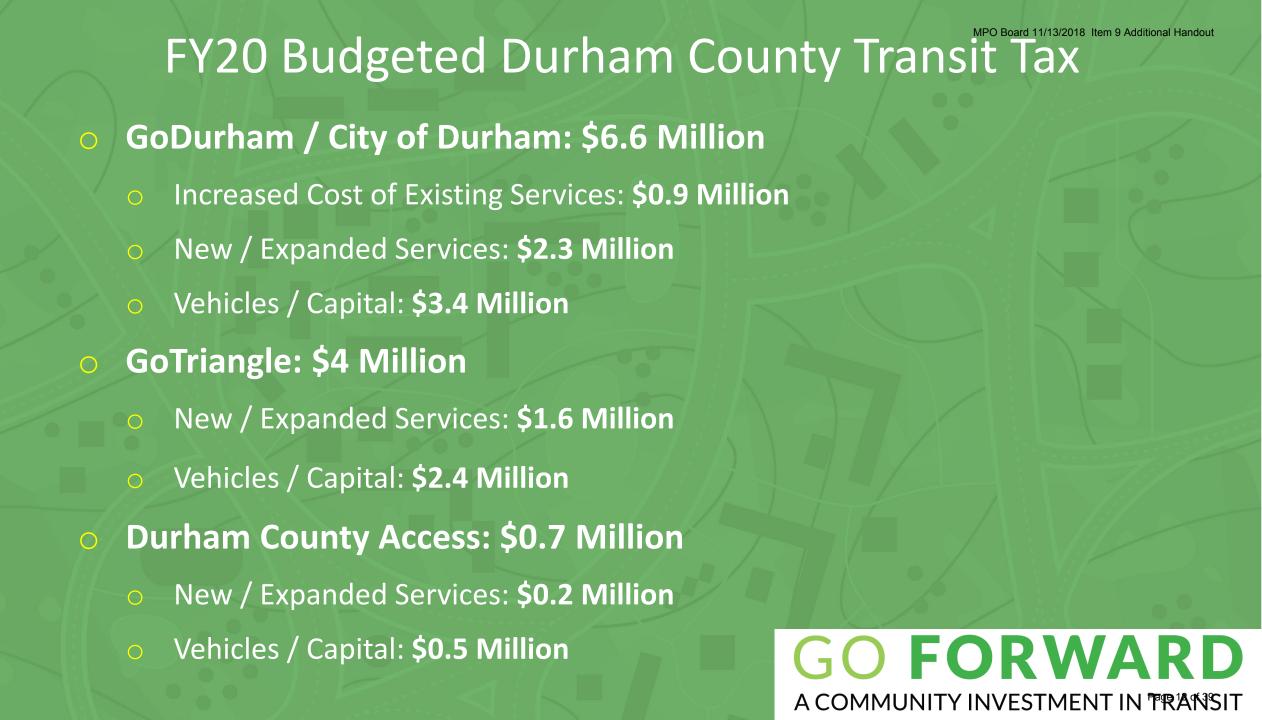
DURHAM TRANSIT HIGHLIGHTS



37.5M IN TRANSIT SERVICE EXPENSES

*Figures are for FY2019 and include Durham County Access, GoDurham and the portions of GoTriangle Services in Durham County. Data source: NTD, GoTriangle.

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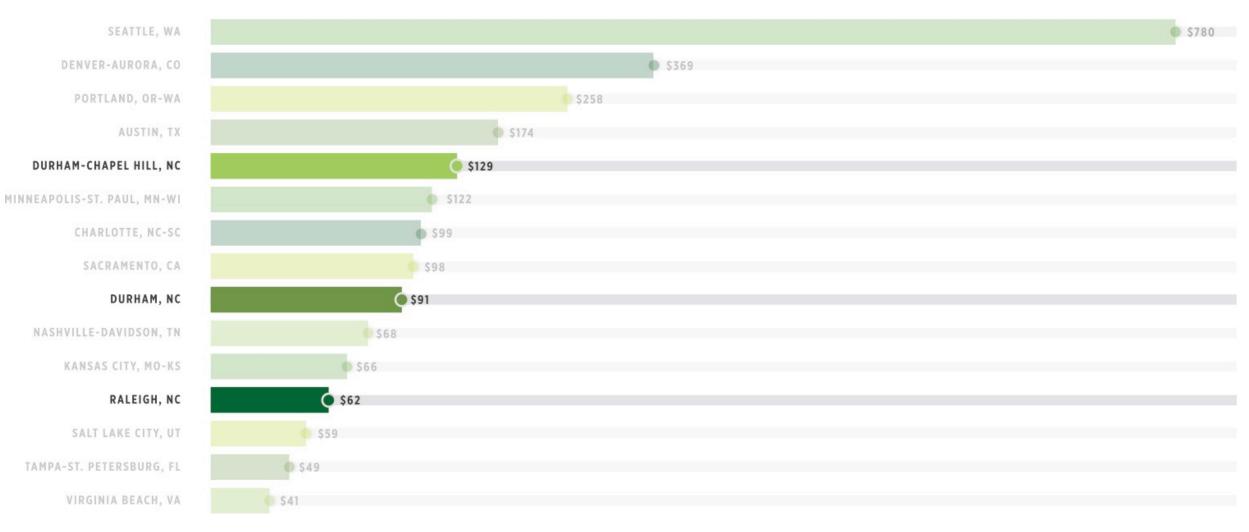
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HOW DURHAM COMPARES TO ITS TRANSIT PEERS

(CENSUS URBANIZED AREAS)

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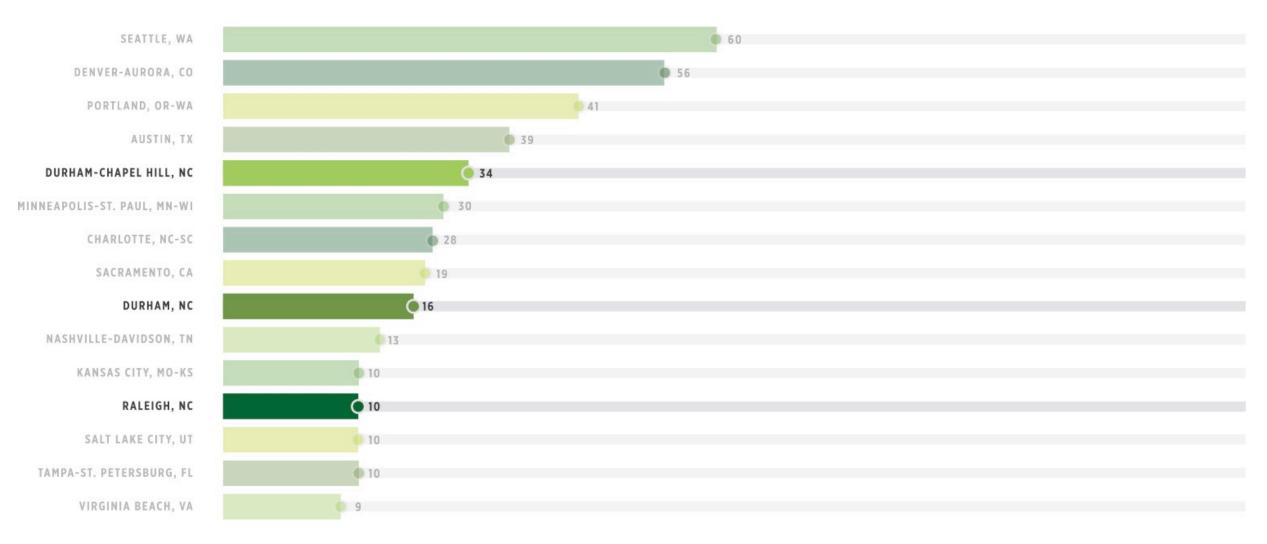
LOCAL SPENDING PER URBAN RESIDENT



FY17 National Transit Database



ANNUAL TRANSIT TRIPS PER URBAN RESIDENT

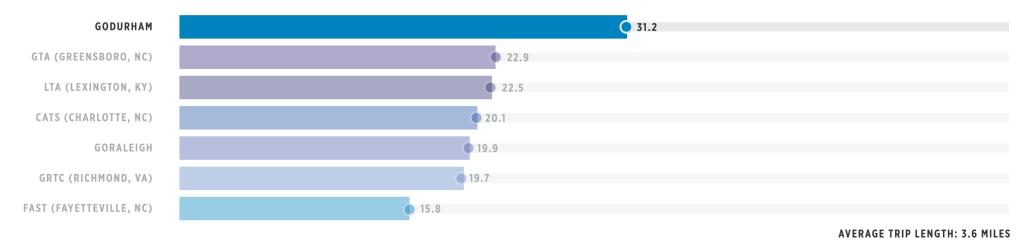


FY17 National Transit Database

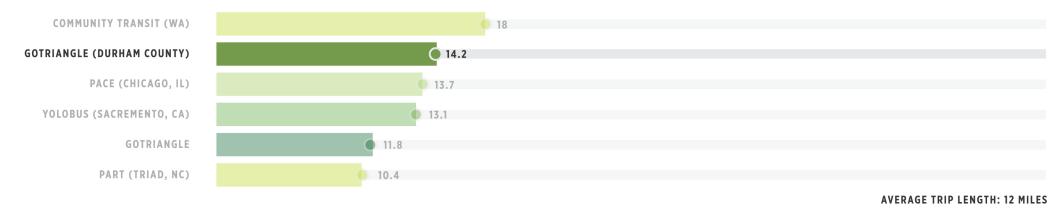
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PASSENGERS PER BUS PER HOUR

GODURHAM LOCAL TRANSIT AGENCY PEERS



GOTRIANGLE REGIONAL TRANSIT AGENCY PEERS



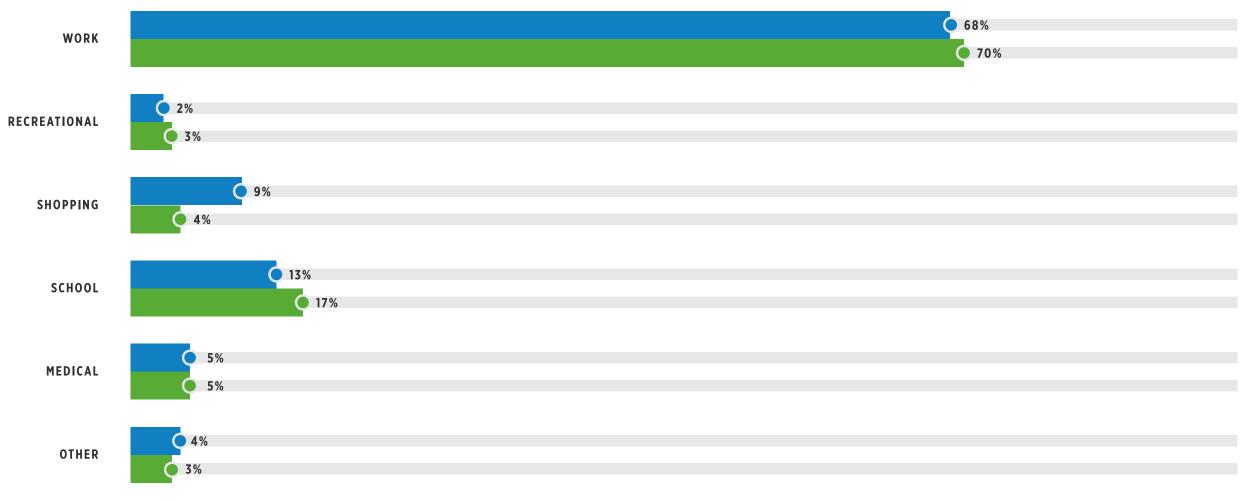
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FY17 National Transit Database

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RIDERS AND TRAVEL PATTERNS

HIGHLIGHTS: MAIN TRIP PURPOSE



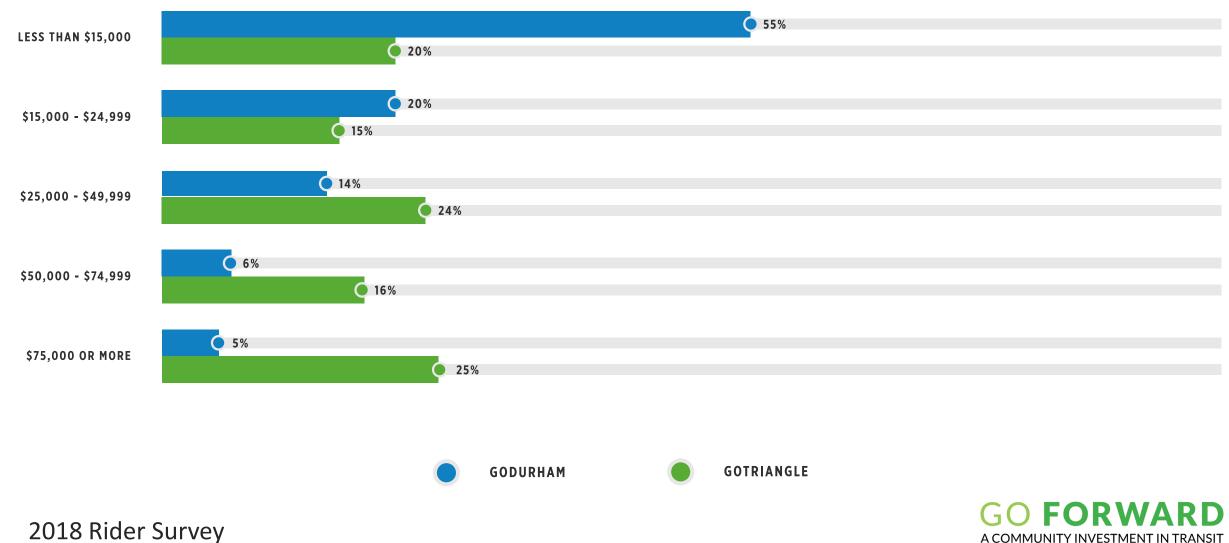
2018 Rider Survey





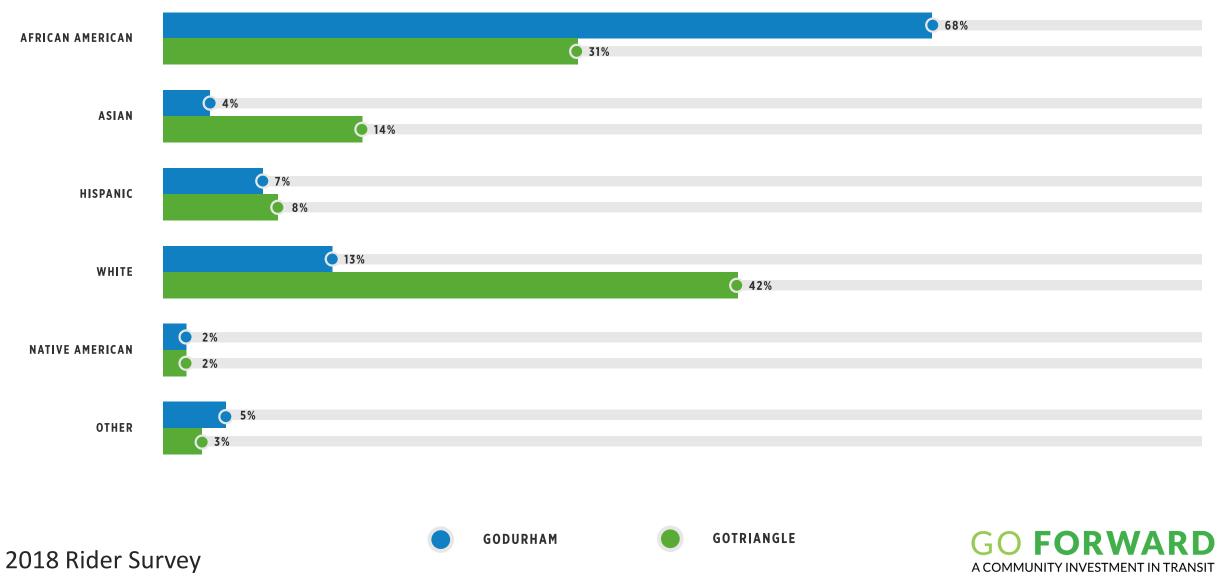


HIGHLIGHTS: RIDER HOUSEHOLD INCOME



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HIGHLIGHTS: RIDER ETHNICITY



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WHERE PEOPLE WHO LIVE IN DURHAM WORK



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140,000 workers <u>live</u> in Durham County

• The top 4 places they work are:

- 1. Duke University & VA Medical Center area
- 2. Downtown Durham
- 3. UNC and the Chapel Hill & Carrboro downtowns
- 4. RTP area (Durham/Wake)

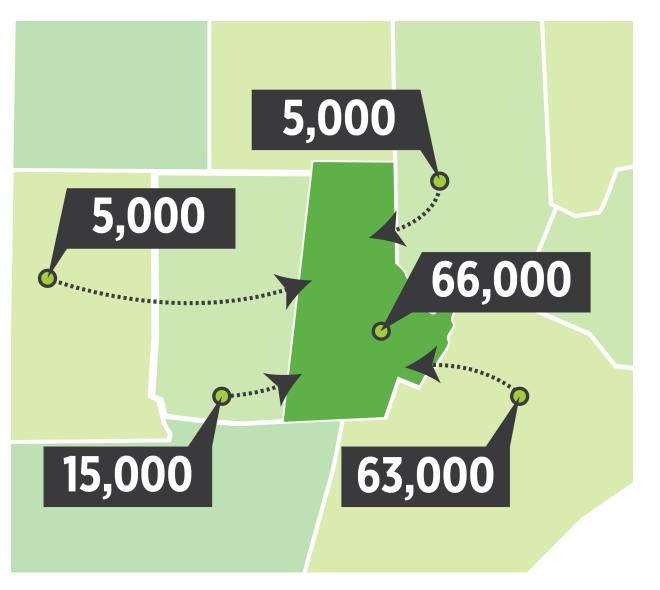
More Durham residents work in Durham County than any other county:

- Between 1/3 and 1/2 of Durham residents work for employers outside of Durham County.
- Wake County and Orange County are the next two largest employment destinations for Durham residents.

• Regional connections are growing in importance for Durham workers:

• From 2010 to 2017, the number of people who both live and work in Durham County grew 15%, but Durham workers with jobs in other counties grew 25%.

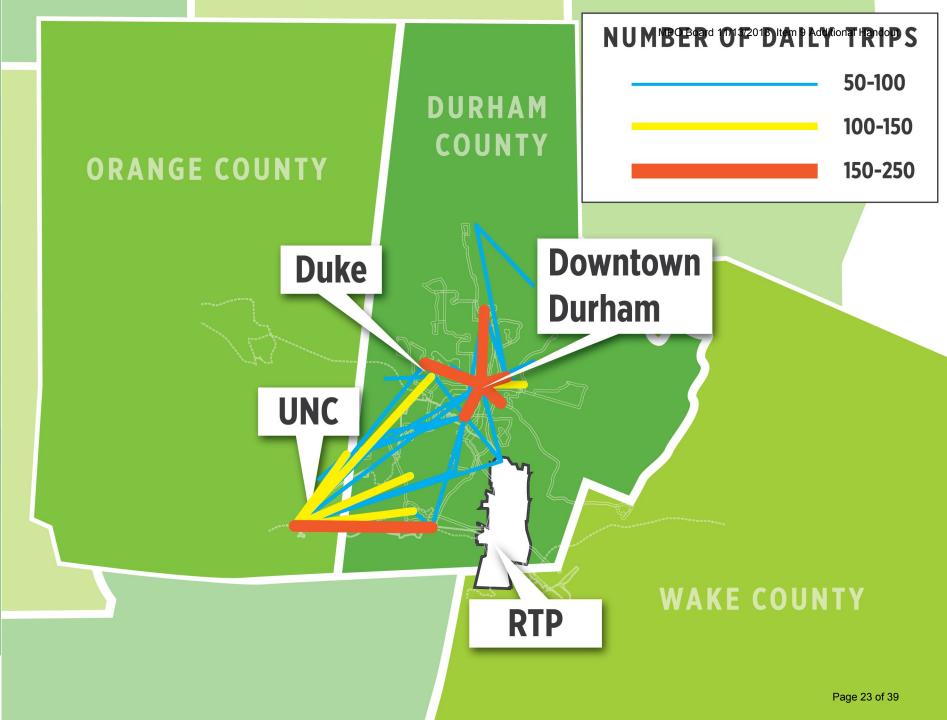
WHERE PEOPLE WHO WORK IN DURHAM LIVE



- 200,000 jobs are located within Durham County
- Regional connections are growing in importance for Durham employers:
 - 25,000 new jobs in Durham County since 2010.
 - Around one-third of jobs in Durham County are held by Durham County residents, a rate that has remained steady since 2010.



PUBLIC TRANSIT TRIPS BETWEEN TRAVEL MARKET AREAS (2014)





Downtown Duke Durham UNC **RTP**

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DAILY BUS BOARDINGS (2018 GOTRIANGLE + GODURHAM)

DURHAM STATION: 7,700 \bigcirc DUKE/VA: 1,400 \bigcirc UNC: 1,200 RTC: 1,000 \bigcirc THE VILLAGE: 550 \bigcirc **SOUTHPOINT: 400** \bigcirc NCCU: 350 **RDU AIRPORT: 100**

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CHALLENGES

SERVICE TO ALL DESTINATIONS	22% MPO Board 11/13/2018 Item 9 Additional Handout
BUS INTERIOR CLEANLINESS	1111111111111111111111111111111111111
WEEKDAY SERVICE FREQUENCY	***************************************
TOTAL AVERAGE TRIP TIME	20%
SUNDAY SERVICE FREQUENCY	20%
SUNDAY HOURS OF SERVICE	20%
SUNDAY HOURS OF SERVICE	15%
QUALITY OF WIFI	15%

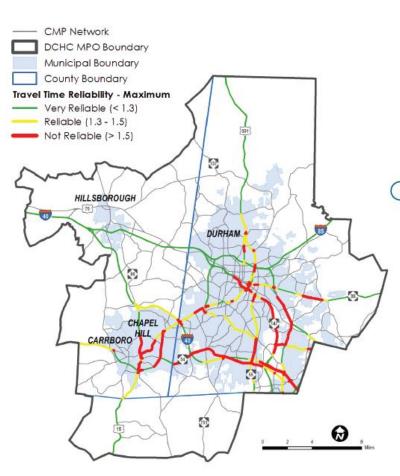
RIISES ON TIME	60%
WEEKDAY HOURS OF SERVICE	15%
BUS OPERATOR COURTESY/HELPFULNESS	14%
SATURDAY HOURS OF SERVICE	12%
SENSE OF SAFETY ON THE BUS	11%
BUS SHELTER/TRANSIT CENTER CLEANLINESS	10%
FARE MEDIUM OPTIONS	7%
EASE OF TRANSFER WITHIN SYSTEM	ffffff 6%
EASE OF TRANSFER BETWEEN SYSTEMS	6%
USEFULNESS OF TELEPHONE OPERATORS	4%
USEFULNESS OF PRINTED INFORMATION	iii 3% 2018 Rider _P Surysy

RIDERS' TOP PRIORITY: BUSES ON TIME

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AS CONGESTION GROWS, RELIABILITY DECLINES



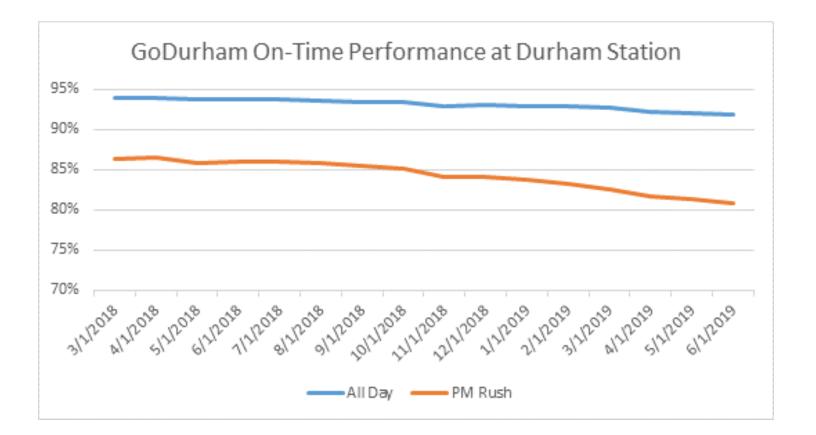






DCHC Congestion Management Process Report, 2019

BUS RELIABILITY IS DECREASING

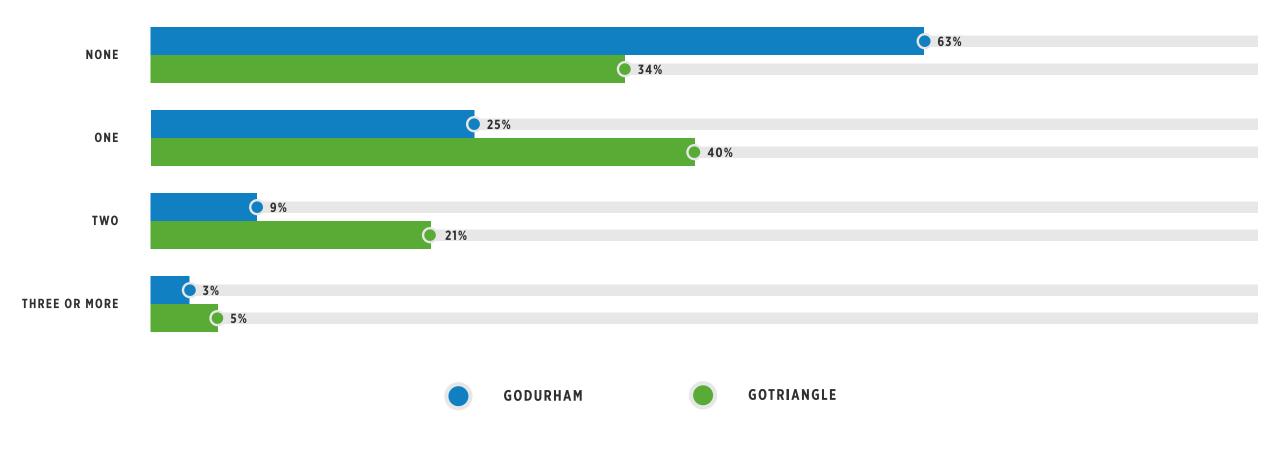


Late and unreliable buses have consequences for bus riders

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FY 19 GoDurham Operations

MOST RIDERS DO NOT HAVE ACCESS TO A CAR



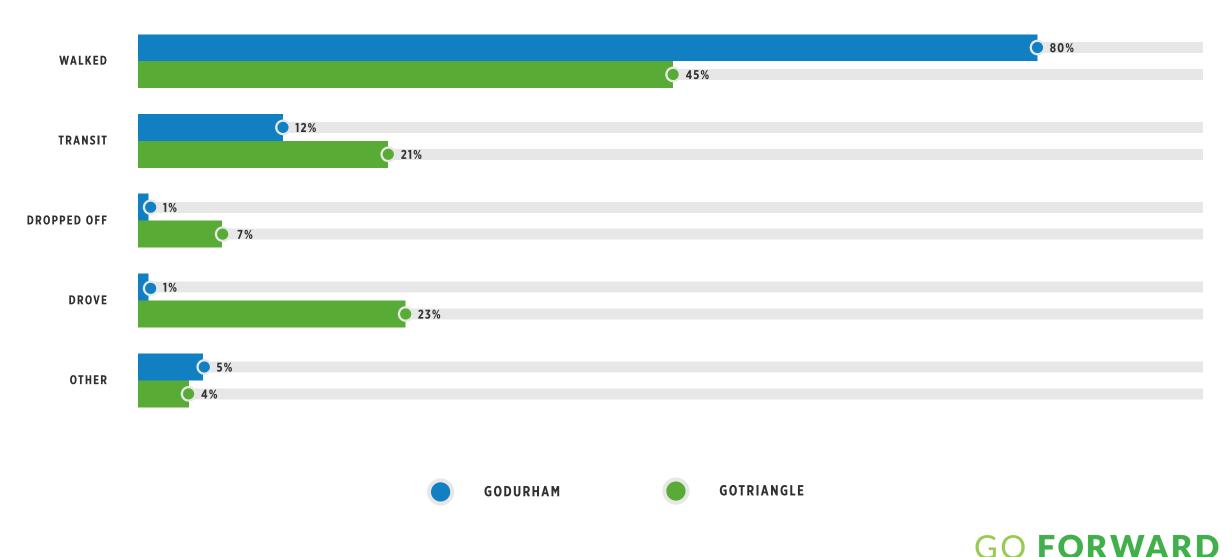
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2018 Rider Survey

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MOST RIDERS WALK TO THE BUS



2018 Rider Survey

BUS STOP IMPROVEMENTS





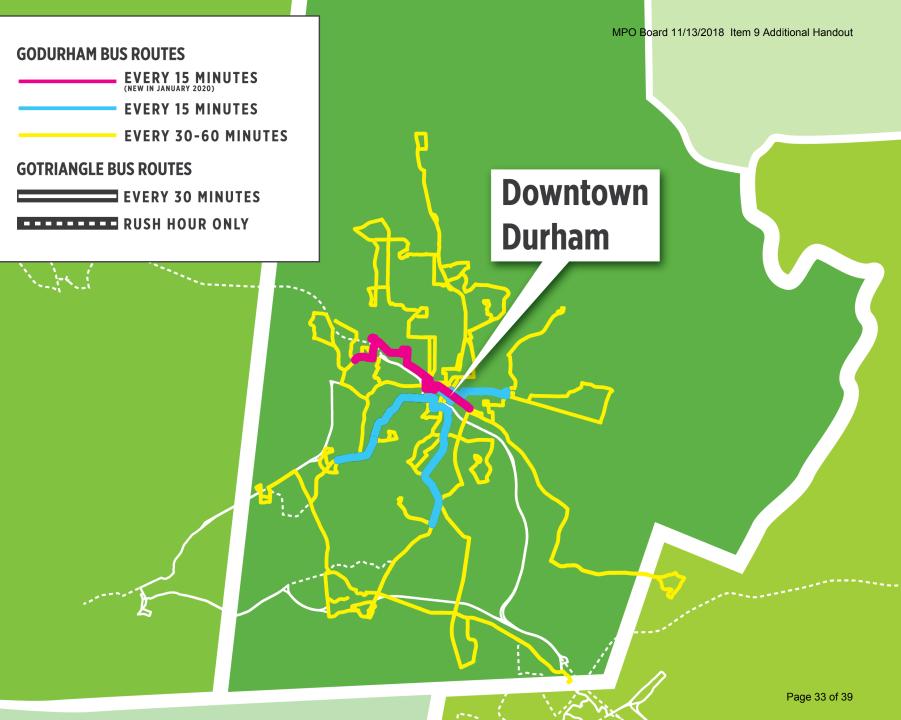
PIPELINE PROJECTS

Improvements in progress
Planning and design
Programmed NCDOT projects

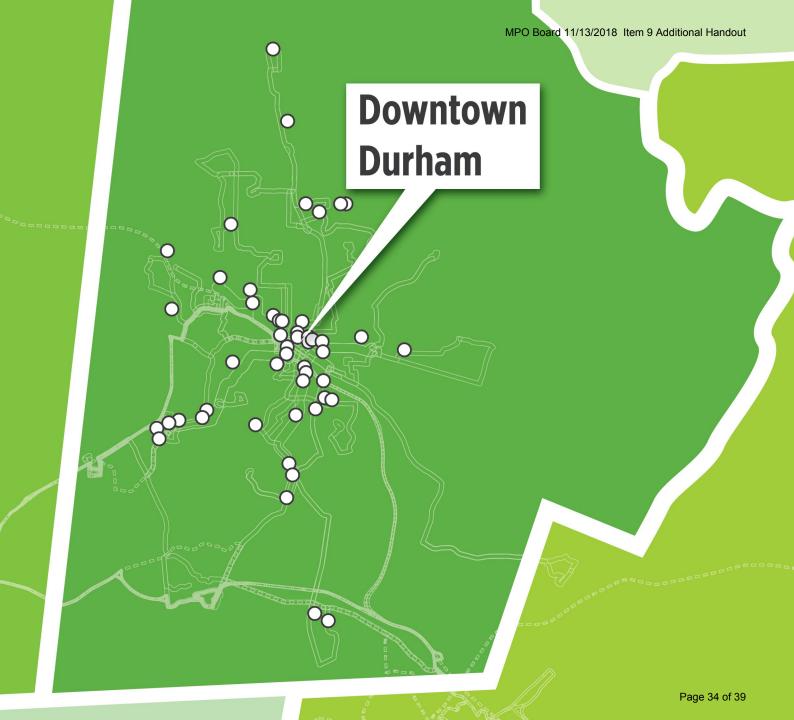
GODURHAM JAN 2020 SERVICE UPDATES

- New 15-minute service
 - Route 11 (W. Main)
 - Route 2/12 (E. Main)
 - New 30-minute service at night and on Sundays
 - Route 2/12 (E. Main)
 - Route 3 (Holloway)
 - Route 5 (Fayetteville)
 - Route 10 (Chapel Hill)
 - Route 11 (W. Main)

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TRANSIT PROJECTS IN DESIGN

Major stop improvements:

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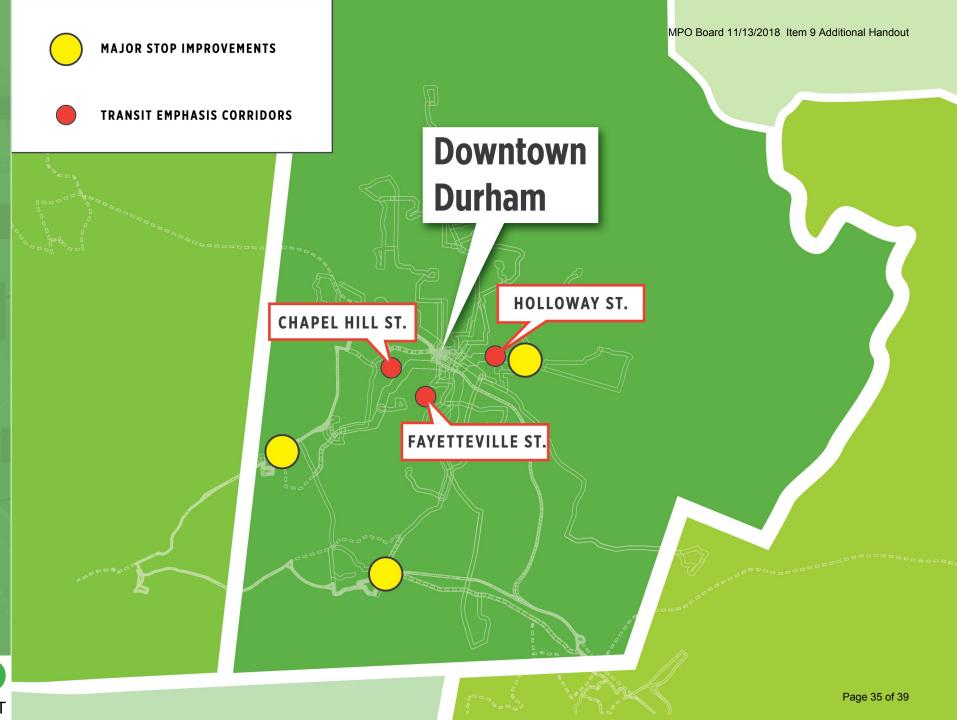
 \bigcirc

- The Village
- Patterson Place
- Southpoint

Transit emphasis corridors:

- Holloway Street
- Chapel Hill Street
- Fayetteville Street

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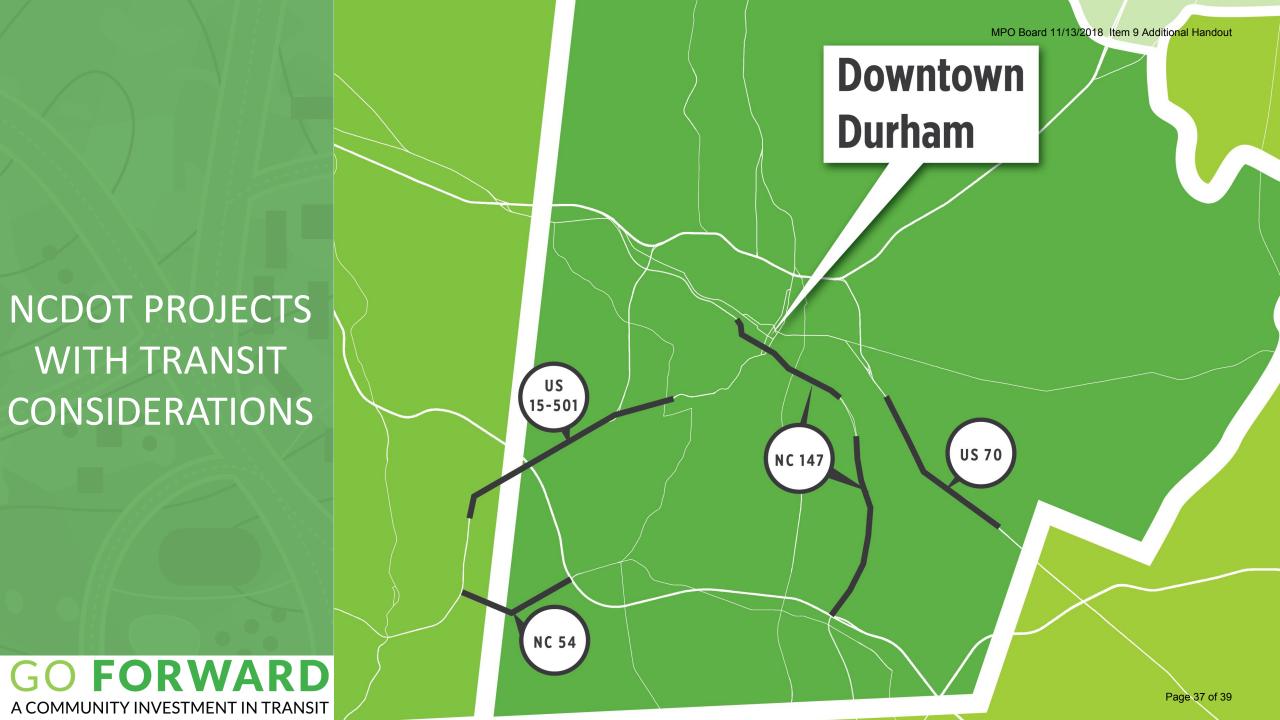
TRANSIT PLANNING STUDIES

Regional Transit Center relocation feasibility study

0

- Bus operations and maintenance facility assessment
- Greater Triangle
 commuter rail
 study

• RTA BRT opportunity study GO FORWARD A COMMUNITY INVESTMENT IN TRANSIT Iriang



NEXT STEPS

• Presentations

- Board of County Commissioners: Nov 4
- DCHC MPO Board: Nov. 13
- GoTriangle Board: Nov. 20
- o Durham City Council: Dec. 5
- **Community engagement:**
 - Engage Durham listening and learning sessions: Nov. 14-19
 - Share draft Transit Plan goals in early 2020

GO FORWARD

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Questions